

Kind attention of Dear Customers of the Bank:

In terms of RBI guidelines customers shall mandatorily register for SMS alerts for electronic Banking transactions. As such, Debit card transactions are temporarily stopped in case mobile number is not registered in the account. Such customers are requested to register mobile number in their account by visiting the Branch. On registering mobile number in the account, debit cards will be immediately activated by the branch for making transactions by using the card.

This has been done to protect the customers as customers will get SMS alert on doing transaction through Debit/ATM cards. If transaction is not done by customer, card can be blocked immediately by responding /clicking to "Reply" option given in SMS response and avoid further losses. Customers are requested to co-operate and register mobile number in the Bank account to get SMS alerts.